

ABSTRAK

ANALISIS PERBEDAAN TARIF RUMAH SAKIT DAN TARIF *INA-CBG* PELAYANAN RAWAT INAP DI RSU PANTI BAKTININGSIH

Yohana Susanti

NIM : 142114017

Universitas Sanata Dharma

Yogyakarta

2019

Penelitian ini bertujuan untuk mengetahui perbedaan tarif riil rumah sakit dengan tarif *Indonesian Case Based Groups (INA-CBG)* pada pembayaran klaim pasien rawat inap peserta Jaminan Kesehatan Nasional (JKN). Penelitian dilakukan di RSU Panti Baktiningsih, dengan tujuan untuk mengetahui selisih, faktor penyebab perbedaan.

Data dikumpulkan melalui observasi, wawancara dan dokumen. Metode penelitian dilakukan secara deskriptif kualitatif. Teknik analisis data dengan membandingkan tarif riil rumah sakit dan tarif paket *INA-CBG* menggunakan analisis deskriptif, data dalam penelitian ini berorientasi pada biaya riil klaim BPJS peserta JKN pada bagian pelayanan kesehatan rawat inap kelas tiga.

Hasil penelitian menunjukkan bahwa terdapat perbedaan tarif rumah sakit dengan tarif *INA-CBG*. Dari 176 kasus penyakit, selisih positif terdapat pada pihak rumah sakit, baik pada spesialis penyakit dalam, spesialis penyakit syaraf, spesialis obgyn (kebidanan) dan spesialis penyakit anak, sedangkan pada spesialis bedah, rumah sakit mengalami kerugian (selisih negatif). Faktor-faktor penyebab perbedaan tarif riil rumah sakit dan tarif paket *INA-CBG* pada pelayanan pasien rawat inap kelas tiga di RSU Panti Baktiningsih yaitu: (1) Standar tarif riil rumah sakit dengan tarif paket *INA-CBG*; (2) Ketepatan pengkodean diagnosis.

Kata kunci: Klaim, Selisih, Tarif RS, Tarif *INA-CBG*

ABSTRACT

**ANALYSIS OF HOSPITAL RATES AND INA-CBG TARIFF
DIFFERENCES
INSTITUTIONAL SERVICES IN PANTI BAKTININGSIH HOSPITAL**

Yohana Susanti
NIM: 142114017
Sanata Dharma University
Yogyakarta
2019

This study aims to determine the difference between hospital real rates with the rate of Indonesian Case Based Groups (INA-CBG) on payment of claims for inpatients participating in the National Health Insurance (JKN). The study was conducted at the Pakt Baktiningsih Hospital, with the aim of finding out the difference, the factors that caused the difference.

Data were collected through observation, interviews and documents. The research method was carried out in a qualitative descriptive manner. Technique of analyzing data by comparing hospital real rates and INA-CBG package rates use descriptive analysis. Data in this research based on the real cost of BPJS claims for JKN participants in the third class inpatient health services.

The results showed that there were differences in hospital rates and INA-CBG rates. From the 176 disease cases, positive difference scooted on the hospital side, they are: internal medicine specialists, neurological specialists, obgyn specialists (obstetrics) and pediatric disease specialists, meanwhile hospital surgeons suffer losses (negative difference). The causes of differences in hospital real rates and INA-CBG package rates in third-class inpatient services at Baktiningsih Hospital are: (1) Standard hospital real rates with INA-CBG package rates; (2) Accuracy of diagnosis coding.

Keywords: Claims, Difference, Hospital Rates, INA-CBG Rates